



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 08, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215kjs
11V-308

SUBJECT: PASSENGER AIR BAG

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection," in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/SRX/2011

NHTSA Campaign Number: 11V-308

Mfg's Report Date: June 2, 2011

Components: AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 47,401

Summary:

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2011 CADILLAC SRX PASSENGER VEHICLES FOR FAILING TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 208, "OCCUPANT CRASH PROTECTION." THE AIR BAGS ARE PROGRAMMED TO TURN OFF THE RIGHT SIDE ROOF-RAIL AIR BAG IF THE PASSENGER SENSING SYSTEM DETERMINES THAT THE RIGHT, FRONT PASSENGER SEAT IS UNOCCUPIED. THE OWNER'S MANUAL STATES THAT THE RIGHT, ROOF-RAIL AIR BAG WOULD DEPLOY WHETHER OR NOT THE FRONT, RIGHT SEAT IS OCCUPIED. BECAUSE THE ACTIONS OF THE AIR BAG AND THE OWNER'S MANUAL DO NOT MATCH, THE VEHICLE IS NOT COMPLIANT WITH FMVSS 208.

Consequence:

THE RIGHT REAR OCCUPANT MAY NOT BE PROTECTED BY THE ROOF RAIL AIRBAG AS DESCRIBED IN THE OWNER'S MANUAL AND MAY SUFFER INJURIES IN CERTAIN FRONTAL AND SIDE CRASHES.

Remedy:

GM DEALERS WILL REPROGRAM THE SENSING AND DIAGNOSTIC MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JUNE 10, 2011. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339.

Notes:

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11162. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following additional information and be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement